# Application Instruction for NCCU-iHouse Students' Area

Office of International Cooperation



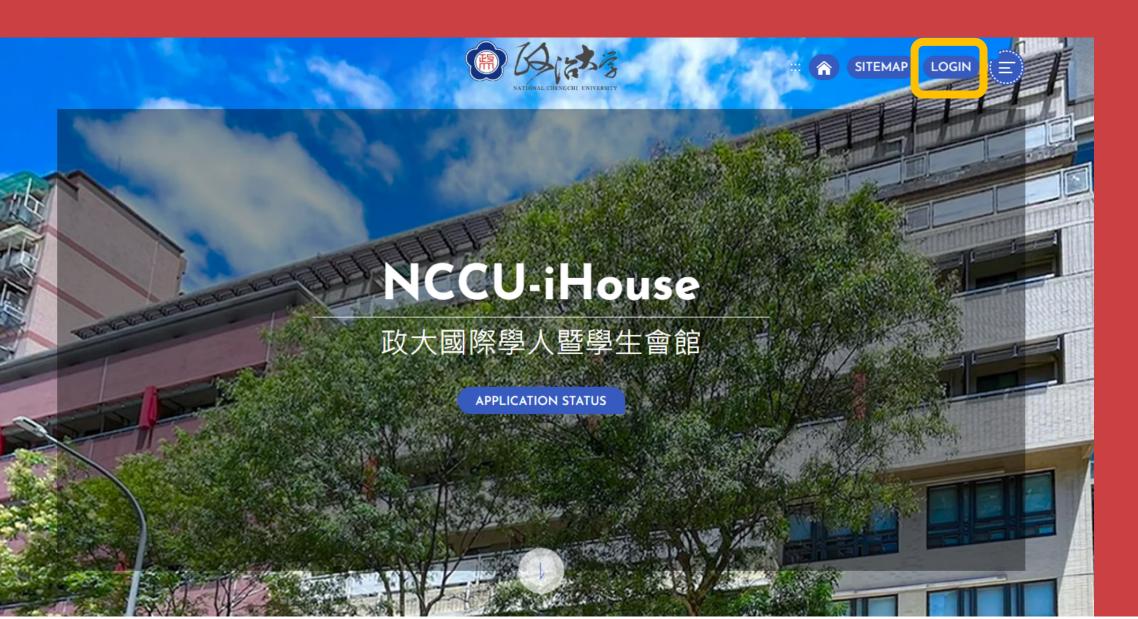
#### Go to https://ihouse.nccu.edu.tw

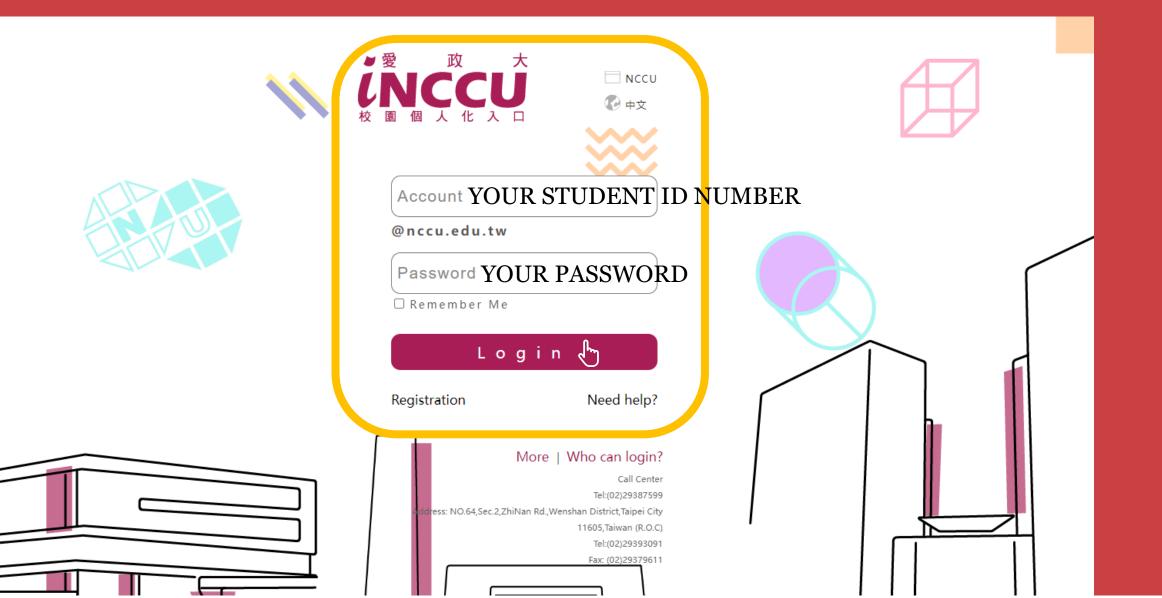


## 01

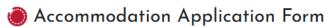
# Filling in the Online Application Form

For Current Students Only >









#### . Application Period and Eligibility

- Application Period: November 27<sup>th</sup> (Mon.), 2023 5:00 pm on December 8<sup>th</sup> (Fri.), 2023. Late applications will not be accepted.
- Eligibility and Priority: Exchange Students, Visiting Students, Degree-seeking Students and Short-term Research Students(including Chinese Language Center Students).
- 3. Result Declaration Date: December 15th (Fri.), 2023.

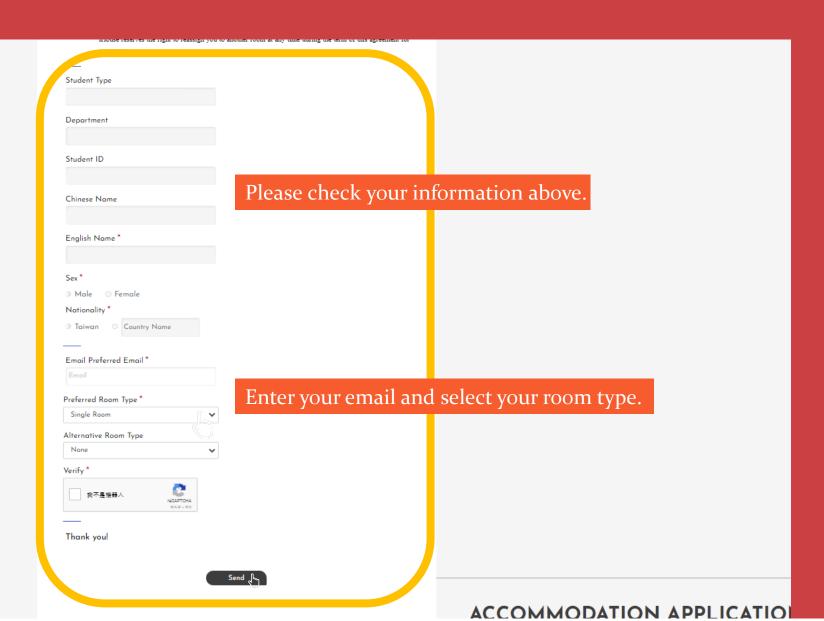
#### II. Housing Period, Room Types, and Housing Fees

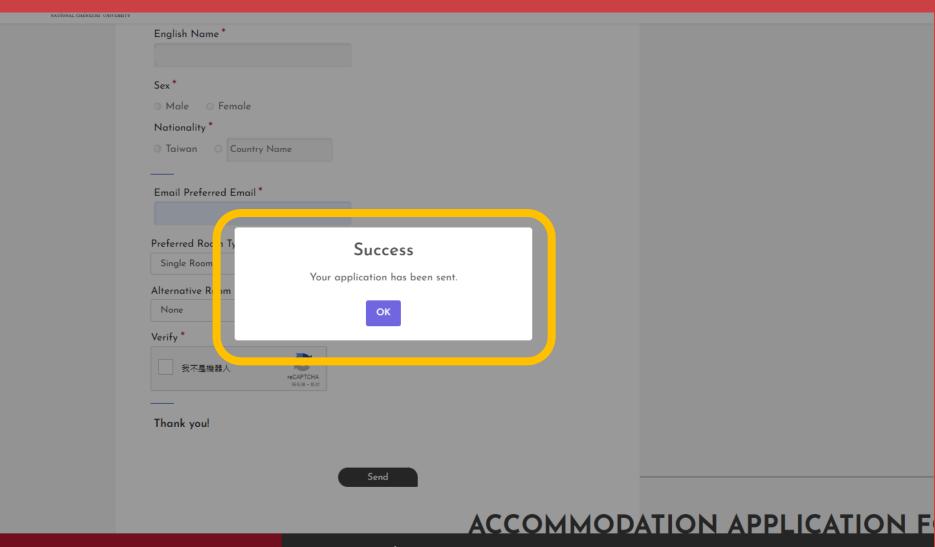
Please read this important notice carefully.

- 1. Housing Period: February 5<sup>th</sup> (Mon.), 2024 June 26<sup>th</sup> (Wed.), 2024.
- 2. Photos of iHouse: https://oic.nccu.edu.tw/Post/467
- 3. Housing Fees:
  - o. For Degree and Exchange Students (Fees are calculated by SEMESTER)
    - a. Single Room: NT\$58,500 per semester per person.
    - b. Double Room: NT\$38,250 per semester per person.
  - b. For Visiting and Short-term Research Students (Fees are calculated by MONTH)
    - a. Single Room: NT\$13,000 per month per person.
    - b. Double Room: NT\$8,500 per month per person.

#### | Application Process

- 1. Current students could apply online with the student ID number.
- For new coming exchange students at university level in the spring semester 2024, Office of International Cooperation will assist with the applications.
- For the other applicants, please turn to the person (or any relevant institute) in charge of your study at NCCU.





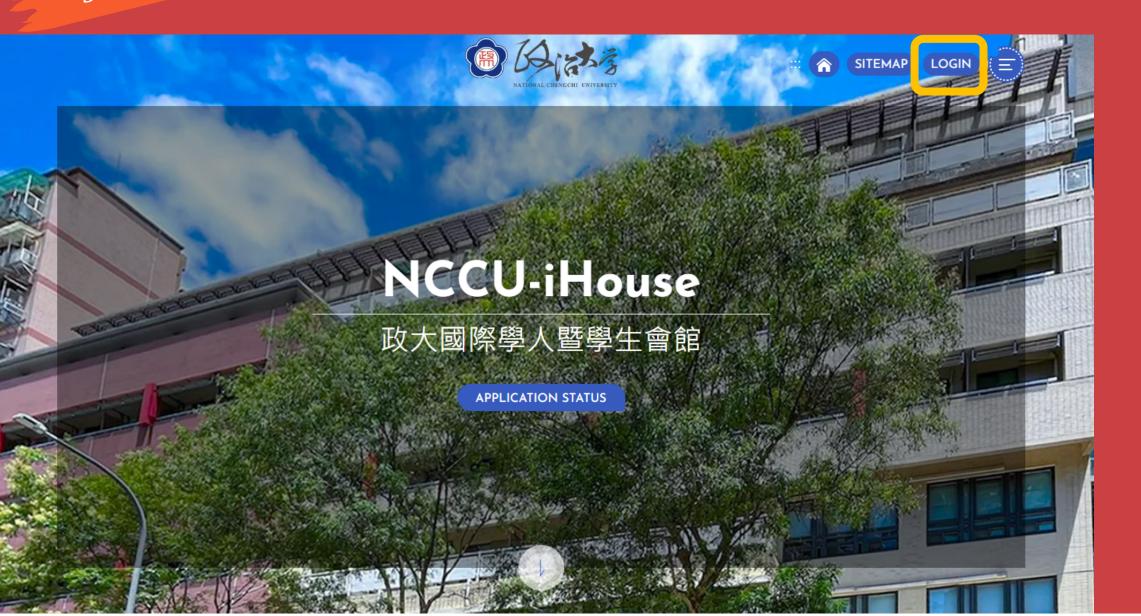
## 02

# Check the Application Status and Result

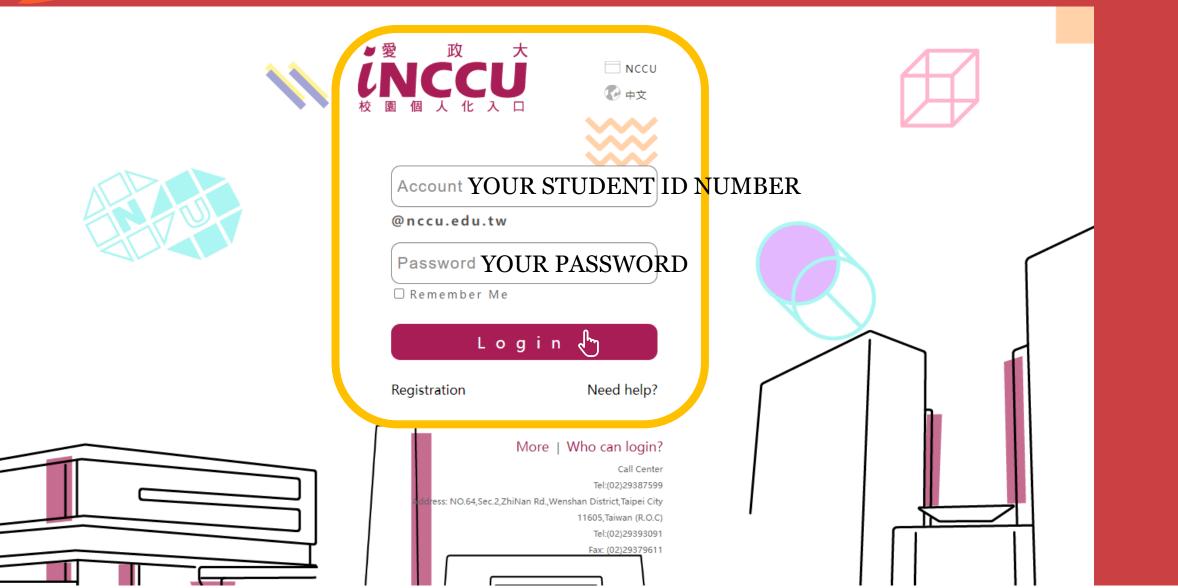
For All Applicants >>

CURRENT STUDENTS

### LOGIN – iNCCU Account – Apply List



#### LOGIN – iNCCU Account – Apply List





### LOGIN – iNCCU Account – Apply List



# CURRENT STUDENTS

#### In Process



iHouse News

iHouse Info +

Regulations and Guidlines

Contact Us



HOME >> Apply List



It is still in the application process, please be patient.

112學年度 上學期 In Progress Student ID Chinese Name English Name Accommodation Room Type period

# CURRENT STUDENTS

#### NOT SELECTED



iHouse News

iHouse Info +

Regulations and Guidlines

Contact Us



HOME >> Apply List



#### WAITLISTED





iHouse News

iHouse Info +

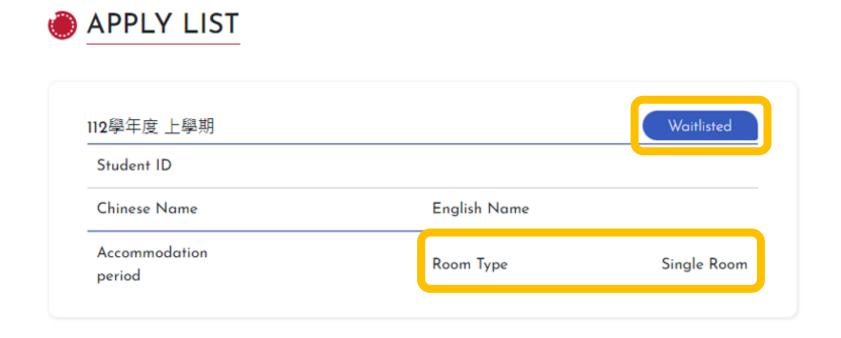
Regulations and Guidlines

Contact Us



SITEMAP APPLY LIST LOGOUT

HOME >> Apply List

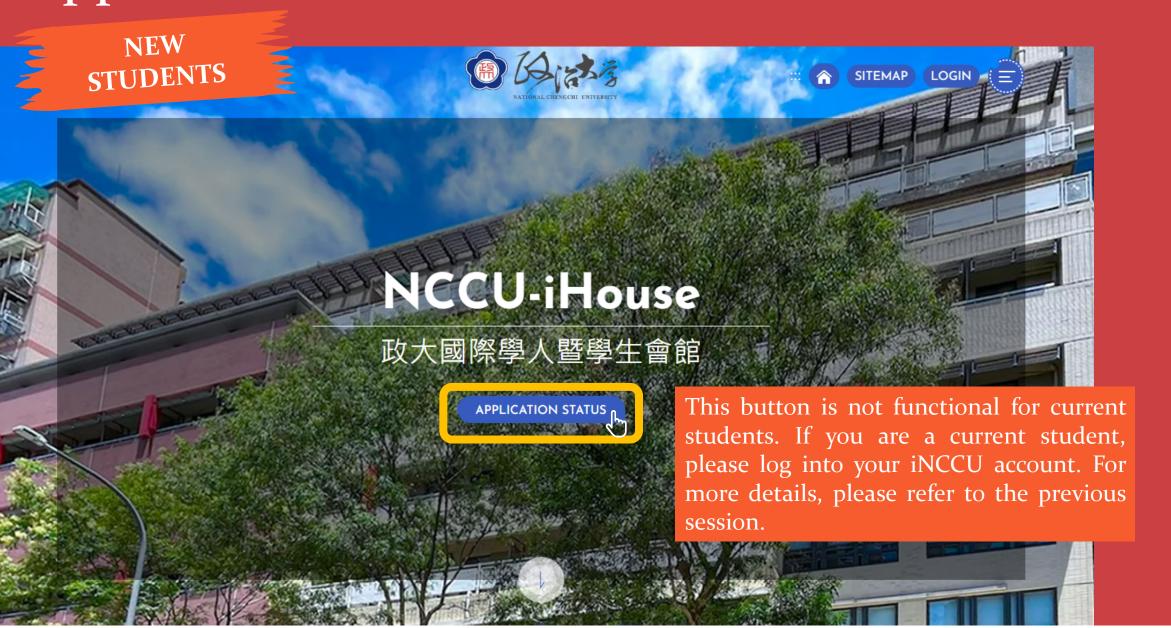


#### **SELECTED - Make Confirmation**

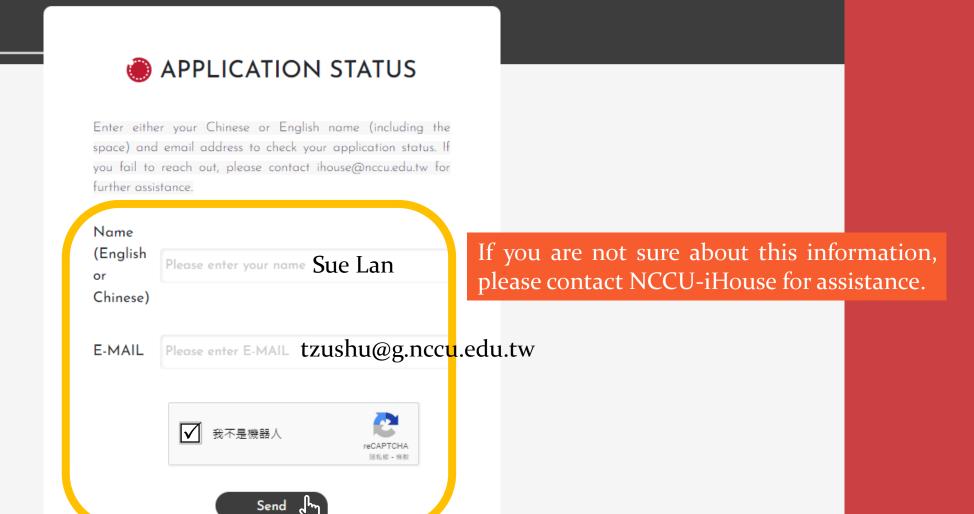
HOME >> Apply List



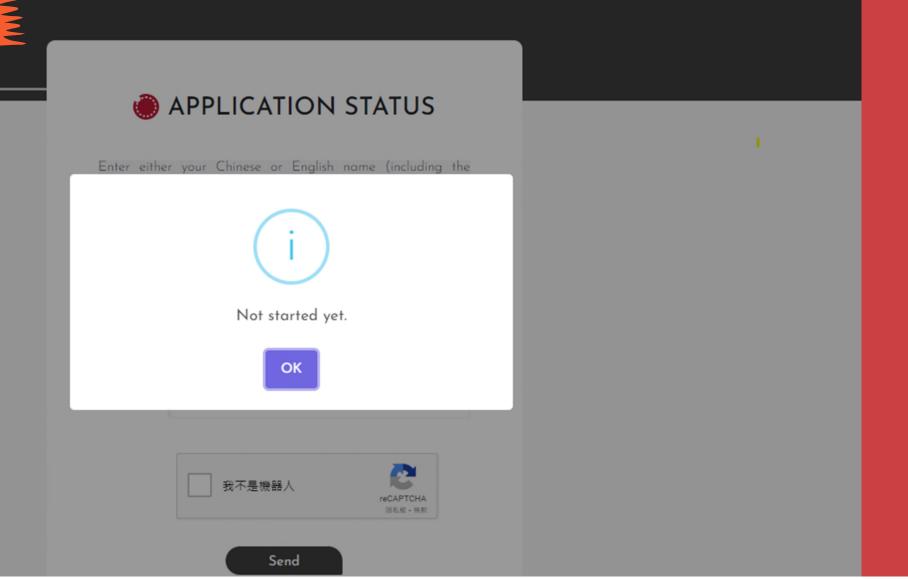
#### Application Status – Name and Email Address



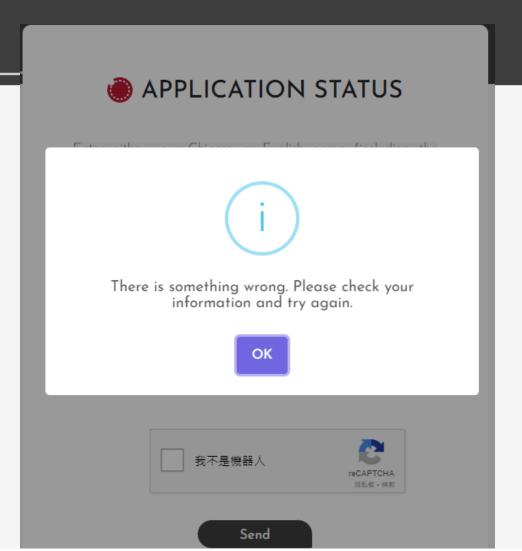
#### Application Status – Name and Email Address



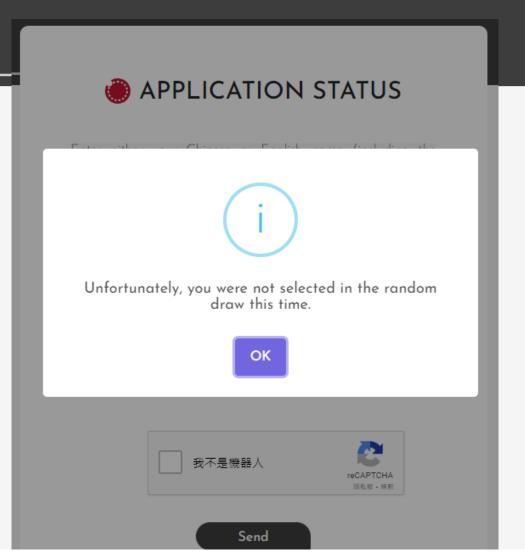
#### Not Started Yet – in process now



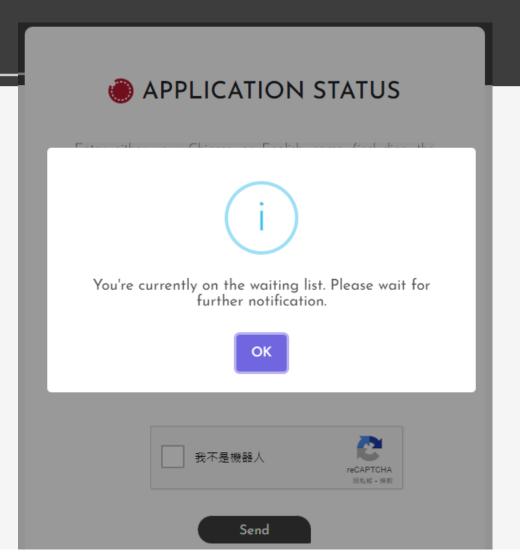
### Wrong Information – Try Again



#### NOT SELECTED



#### WAITLISTED – Wait for further notification



#### SELECTED - Make Confirmation



iHouse News

iHouse Info +

Regulations and Guidlines

Contact Us







OME -- Accommodation Confirmation



#### **Accommodation Confirmation**

Dear Students,

Students on the approval-list are required to complete the online confirmation. The confirmation process includes filling out the online confirmation form, your precise arrival date and making payment of the deposit before the deadline. Please read the following information carefully before filling out the accommodation confirmation form.

#### **Important Notice**

- 1. The confirmation process includes filling out the online confirmation form, providing your estimated check-in date, and making the deposit payment. Payment made after deadline will not be accepted, and your room reservation will be automatically cancelled.
- 2. You can pay the deposit online using your credit card or make the payment at the

## 03

## Waiting Process

For Waitlisted Students

#### Wait for Approval Email

NCCU-iHouse Accommodation Approval Email − Spring Semester 2024 Inbox × iHOUSE ×

NCCU-iHouse Team
to me ▼

Dear Studetns.

Welcome to National Chengchi University International House (NCCU-iHouse), where we hope you will have one of the best experiences of your life. NCCU-iHouse is especially designed to offer students high-quality housing, and we appreciate your choice in selecting us.

You are approved to stay at NCCU iHouse website. Current students further instructions, please refer t

We kindly request you to bear in precise arrival date, and making to

If someone fails to confirm online in time, you still have a chance to stay at NCCU-iHouse this semester. Once spots are released, students on the waitlist will receive approval emails in order. Confirm your reservation on the NCCU-iHouse website as explained in the next section.

Should you have any questions, please contact us as soon as possible. Your cooperation is greatly appreciated.

Sincerely yours,

NCCU-iHouse and Office of International Cooperation

NCCU-iHouse Email: ihouse@nccu.edu.tw

NCCU-iHouse Tel: +886-2-29368869#9

NCCU-iHouse Fax: +886-2-29367769

04

## Confirm Reservation

For Selected Students

#### Confirm Reservation

NCCU-iHouse & Office of International Cooperation

Assigned room type

Your Room Type

**Deposit** Deposit Amount

Confirmation deadline

Confirmation after the deadline won't be accepted.

Accommodation period

Check-in and Check-out Date

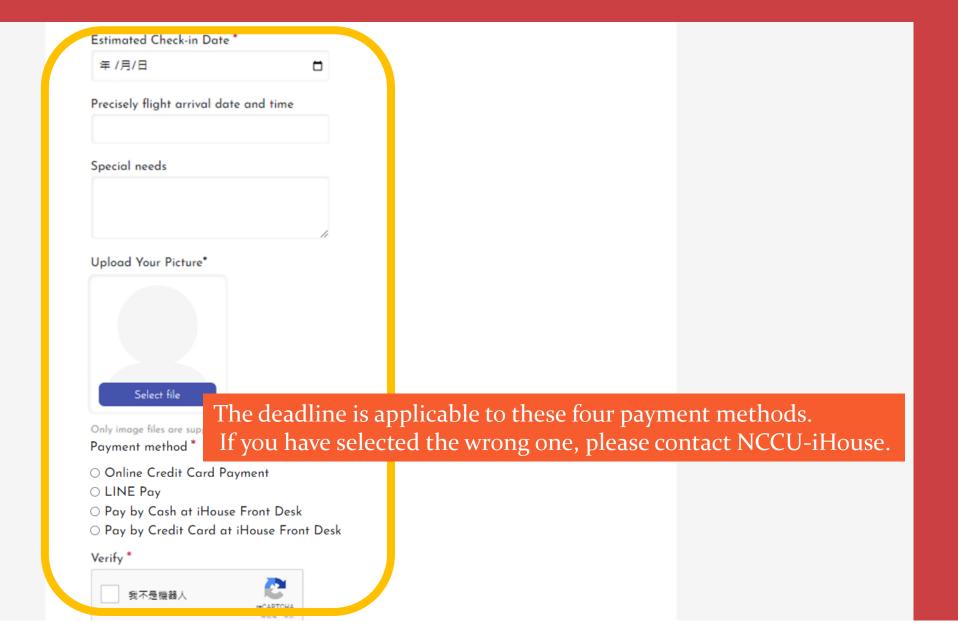
Confirm reservation \*

YES





#### Confirm Reservation - YES



### Confirmed – Pay by Online Credit Card













請輸入您的信用卡資料(Please enter your Credit Card Information):

特約商店(Merchant) 聯卡測試特店

訂單編號(Order Number) IH638355805729151182

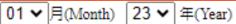
交易日期(Trans. Date) 20231114

交易金額(Trans. Amount)

信用卡卡號(Card Number)\*

有效期限(Expiration Date)\*

This amount is only for deposit. The remain balance for the housing fee will be charged when you check into NCCU-iHouse.



卡片背面後三碼

DFS請輸入卡片背後三-四位之檢查碼

The last 3-4 digit number on or next to the

signature panel

確認付款(Confirm)



清除(Clear)

#### Confirmed – Pay at NCCU-iHouse Front Desk

NCCU-iHouse & Office of International Cooperation

Confirmation deadline

Accommodation period

Payment Status

Pending – Not complete the deposit payment yet Already Paid – Completed the deposit payment Canceled – Fail to complete the deposit payment in time

Confirm reservation \*

YES

Estimated Check-in Date \*

Precisely flight arrival date and time

Special needs

Upload Your Picture\*

Payment method \*

Pay by Cash at iHouse Front Desk

#### Confirm Reservation – CANCELED

NCCU-iHouse & Office of International Cooperation

Assigned room type

Double Room

Deposit NT\$ 8,500

Confirmation deadline

00:00 12/26/2023

Accommodation period

February 5th, 2024 to June 26th, 2024

Payment Status

Canceled.

Fail to complete the process in time or select "NO".

APPLICATION CO

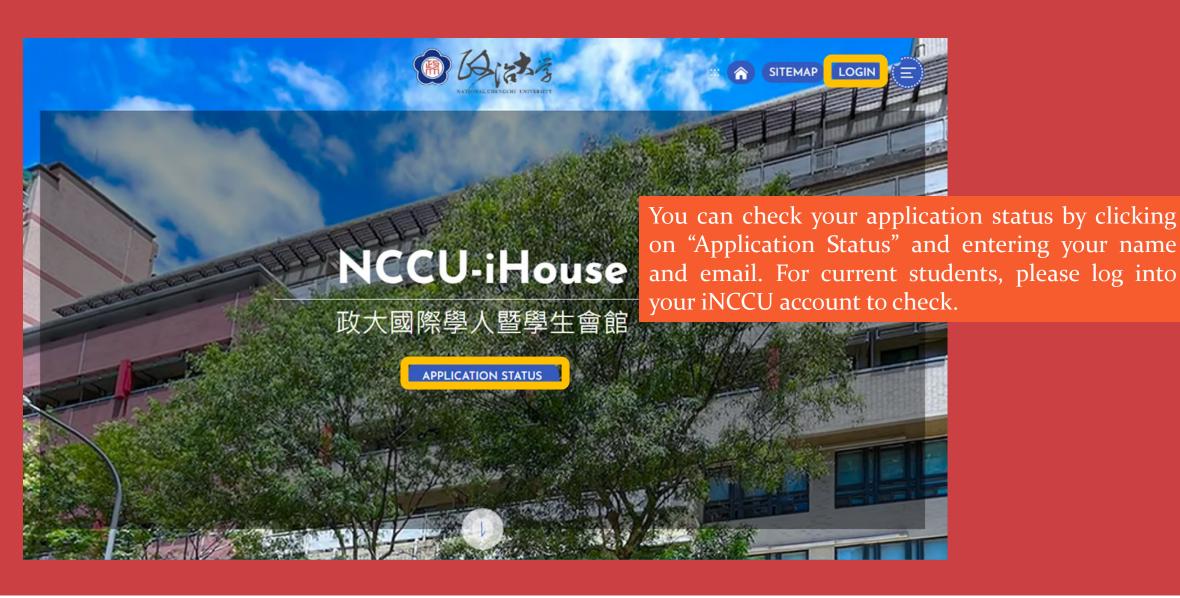
If you successfully complete the online confirmation process, including the deposit payment, you will receive an email containing orientation details **after** the deadline. Please be patient while awaiting information about the final examination. Thank you!

## 05

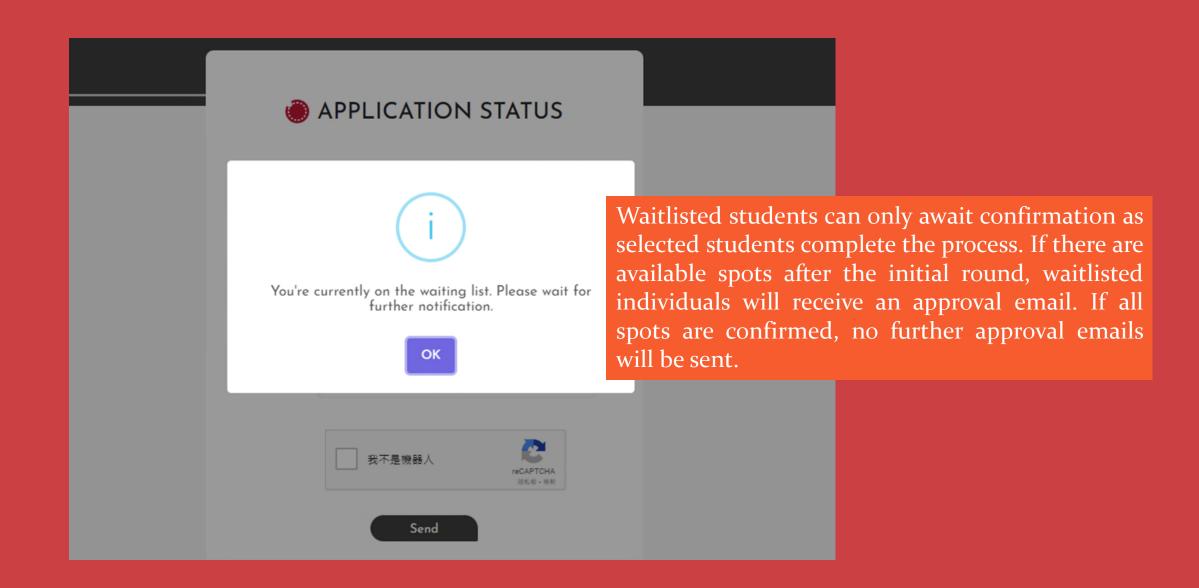
# Frequently Asked Questions

For All Students >>

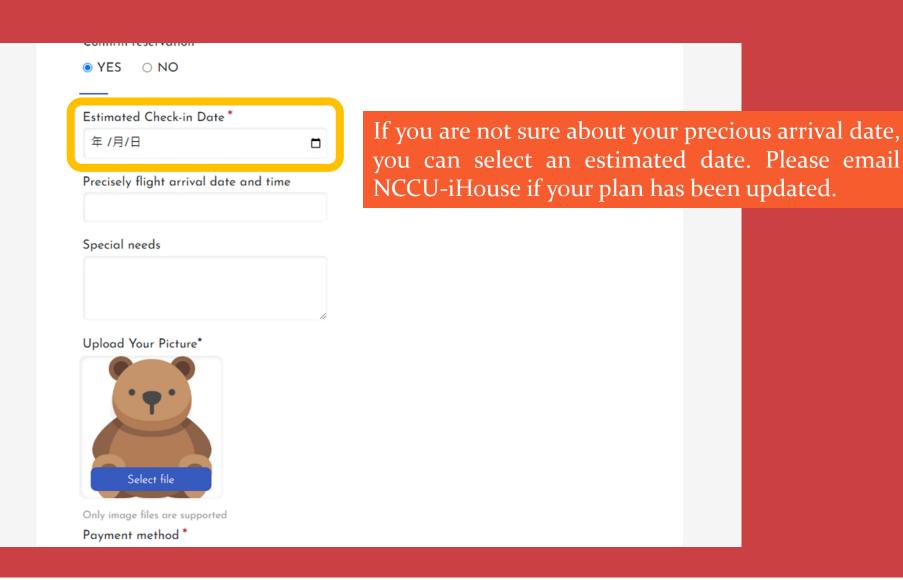
#### Not Receive the Outcome Email



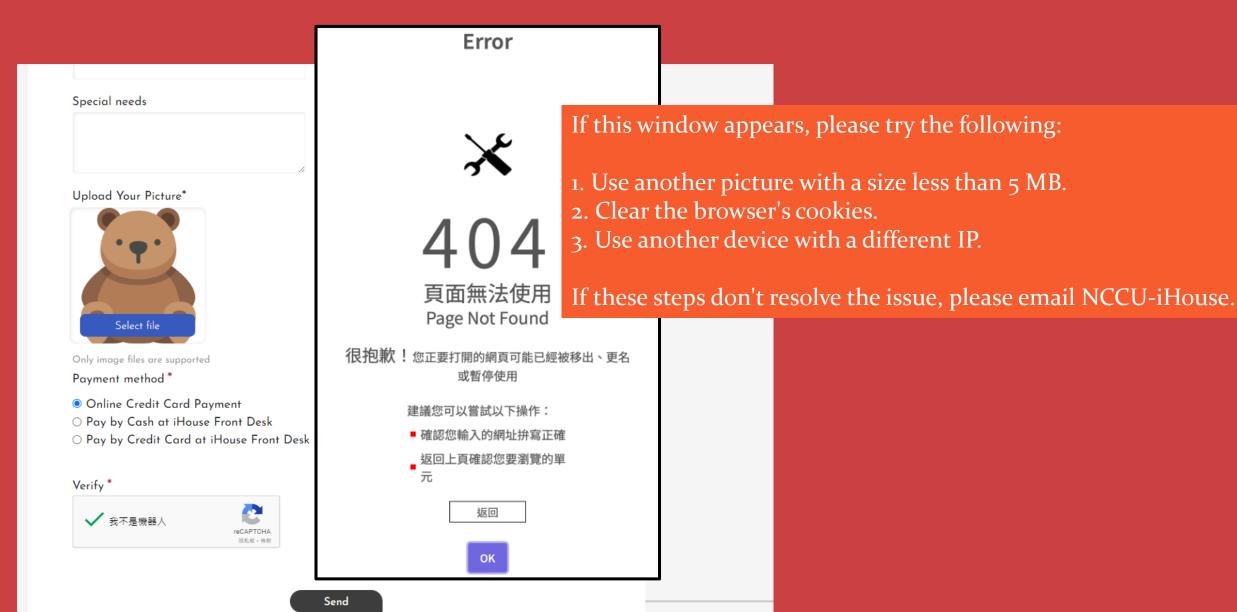
#### Approval Email for Waitlisted Students



#### Not Sure About the Check-in Date



#### Error Window



#### Transaction Failed

#### Transaction Results

Failed. (Code: 922)

The most common error codes are **Code 922** and **Code 919**. Code 922 indicates that the 3-D Secure authentication failed during the online transaction process, while Code 919 suggests there may have been a connection issue during the credit card transaction.

If the transaction fails due to either of these errors, please contact your bank for assistance, then try again or use a different card. However, if you encounter a different error code, please send us a screenshot that includes the error number.

### Check My Confirmation and Payment Status

NCCU-iHouse & Office of International Cooperation

Assigned room type

Confirmation deadline

Accommodation period

Payment Status Already paid.

Confirm reservation\*
YES

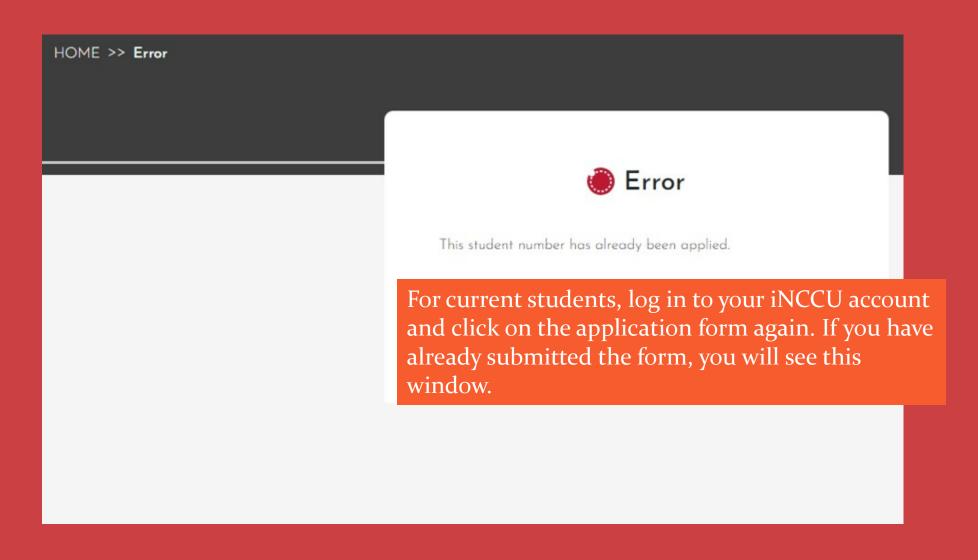
Please access to the confirmation page and check the highlighted area. If your confirmation reservation is Yes and payment status is Already paid, you have successfully to secure your spot in NCCU-iHouse. See you soon in NCCU!

### Receiving a Warning Message



This image is just a reminder about possible spam. You can click the button below to close it. It is not related to anything else.

#### How do I know I've applied successfully?



### How do I know I've applied successfully?

HOME >> Error For new students, please click the 'Application Status' button and enter your name and email. If the window displays 'Not started yet,' it indicates that your application process is pending. However, if it shows 'There is something wrong,' please double-check the accuracy of the information you've submitted. If you're uncertain about your details, kindly email ihouse@nccu.edu.tw as soon as possible.